

WESTLAKE ANIMAL INN PET RESORT BOARDING PASS

Weight _____

Owner: _____

Pet(s) Name(s): _____

Address: _____

Phone number: _____

Email: _____

Drop Off: _____ Pick Up: _____

Name & Number of Emergency Contact: _____

NAMES OF THOSE PERMITTED TO PICK UP PET: _____

PACKAGE:

 Classic Care (\$25.00 to \$28.00) Luxury Suites (\$51.00) Playful Pup (\$27.00 to \$30.00) Kitty Cats (\$18.00) Dog's Dream (\$31.00 to \$34.00) Small Exotic Pet (\$12.00)

Any pet not picked up within 7 days of the scheduled date will be considered abandoned and the owners will be notified by certified mail. If no response is received, Westlake Animal Inn will take full ownership and relocate the animal(s), in a manner deemed appropriate.

I also understand payment is due when services are rendered and authorize all dishonored checks plus a processing fee when applicable to be electronically debited from my account. I agree that any controversy or claim relating to this agreement shall be settled by arbitration in accordance with the rules of the American Arbitration Association.

All dogs & cats are required to have approved Flea & Tick medication applied or given at boarding check-in. I understand my pet must be free of external parasites in order to board at Westlake Animal Inn, if any fleas/ticks are present they will be removed via an approved veterinary product at my expense.

I further agree that all pets are transported, groomed, boarded or otherwise handled are cared for by the Animal Inn without liability by the Animal Inn for loss or damage from disease, death, running away, theft, fire, weight loss, injury or any other unavoidable causes assuming due diligence and care was exercised by the Animal Inn.

Would you like the Animal Inn to monitor the weight of your pet every 5 days to identify any significant weight loss? () YES () NO If answered "YES", and your pet has lost 10% of the initial weight, a travel sheet will be sent to Westlake Animal Hospital to determine whether the weight loss is due to an illness or increased stimulation and activity levels. At that time, a brief exam in the amount of \$41.30 will be charged. *Please note: Lack of appetite, weight loss and weight gain can be considered normal during boarding.

In the event my pet must be seen by a veterinarian, I understand Westlake Animal Hospital will be providing services. As a courtesy, a team member of the Animal Inn will attempt to contact in the event my pet is sent to hospital. I request a phone call from Westlake Animal Hospital regarding any/ all medical treatment performed. () Yes () No _____ (Please Initial).

I hereby authorize the doctors and staff of Westlake Animal Hospital to care for and treat my pet. In such case where anesthesia or tranquilization is deemed necessary, I consent to the use of such agents under the direction of a doctor. I acknowledge that the profession of veterinary medicine does not lend itself to any guarantees. In the event that my pet needs medical attention and I do not answer any phone calls or emails, I give Westlake Animal Hospital permission to:

PLEASE CHOOSE ONE OF THE FOLLOWING*

- Perform whatever service/diagnostic tests the doctor deems necessary for the best care of my pet.
- I only authorize up to \$_____ to be spent on medical services/diagnostic tests. (This does not include cost of any required vaccines needed to board)
- Do not administer medical services until specific authorization is given.

I understand the warranty program (costing \$5 for my pet's entire stay) is not an insurance policy. It covers illnesses relating to the upper respiratory and gastrointestinal systems, which may occur while my pet is staying at the Animal Inn, as well as three days post-departure. This DOES NOT INCLUDE radiographs, blood work, IV fluid therapy or other extensive treatments proposed by the treating doctor. I understand veterinary services administered by other veterinary facilities ARE NOT covered under the warranty and I am not entitled to reimbursement for such services. Should emergency services be required after hours and Westlake Animal Hospital personnel is not available, I understand that I will be reimbursed up to 50% of another care provider's fees. I understand the warranty WILL NOT pay for intervertebral disc disease, refuses to eat or drink, fights with another family animal in the same run or demonstrates difficulties related to a pre-existing condition or genetic predisposition. This warranty excludes but is not limited to the following: happy tail, ear infections, urinary tract infections, bloat, hotspots, and scrotal irritation. I understand the \$5 warranty is a mandatory charge and I fully understand what it covers. _____ (Please Initial).

I consent that Westlake Animal Inn can use photographs or videos of my pet taken between the dates listed above on their social media tools which includes but is not limited to their Facebook page. I understand that these images and/or videos will not be used for any other commercial purposes. _____ (Please Initial).

BELONGINGS-left during stay: _____

MEDICATION (in the original bottle) to be administered: (There is a \$4.00 Fee to Dispense Medication)
*NOTE: The Animal Inn is NOT staffed by veterinary medical personnel. Animal Inn staff CANNOT administer medication on an "as needed" basis.

PLEASE ANSWER THE FOLLOWING QUESTIONS:

1. Is your pet on flea and/or tick prevention? YES NO - LAST GIVEN: _____
2. Does your pet get along with other animals? YES NO
* There is a additional \$2 fee for Personal Playtime *
3. Does your pet have any pre-existing illnesses and injuries? Yes No If so, explain? _____
4. If you have multiple pets, do you want them boarded together? YES NO
* If pets are boarded together and they fight, the warranty DOES NOT cover any medical treatment. *
5. If you answered YES to the above question, do you want them fed together? YES NO
6. Do you want your pet bathed before departure? YES NO
Baths are an additional fee unless you have the Dogs Dream package or a Luxury Suite.
7. Are you aware that even with the proper vaccines, a pet can become sick while boarding? YES NO
8. Does your pet have any food allergies? YES NO
9. Would you like your pet to enjoy a Homemade Frosty Paw the night before departure? Yes No
10. I would like Westlake Animal Inn to provide my pet with a cot - YES NO
*Westlake Animal Inn provides cots for the comfort of your pet while boarding! If your pet should chew or damage the cot provided, you will be responsible for the cost to replace it (\$55.00 fee for DAMAGED cots).

Monday-Friday check out time is between 7:30-3 PM or I will be charged for that night of boarding, Saturday check out time is between 7-11:30 AM & Sunday check out time is between 9-11:30 AM. There is a courtesy pick up fee of \$15 per dog and \$7 per cat on Sundays.

SIGNED: _____ DATE: _____